# Scott MISSION 2023 Annual Report Highlights

**THANK YOU!** Your compassion shared meals, help, and hope throughout another challenging year!

IN 2023, you helped provide 310,000 nutritious meals, 24,563 nights of shelter, 41,520 orders of groceries, plus 28,235 visits for clothing . . . and helped launch The Hub—a vital initiative that delivers food and other resources directly into communities where needs are greatest!

FOOD + CLOTHING + SHELTER + COUNSELLING + YOUTH PROGRAMS + SPIRITUAL CARE

LOVE IS THE

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#### **OUR VISION PRAYER**

Poverty in full retreat, flourishing for all, in Toronto and beyond.

#### **MARKS OF THE MISSION**

We're a community that continually seeks to be:

- Centred in and dependent on Jesus Christ.
- Gracious, generous, and collaborative in our relationships.
- Servant-hearted, innovative, and professional in our work.
- Rooted in God's rescuing work in history.

#### **BOARD MEMBERS**

Susan VanderSpek, *Board Chair* Melanie Au Raphael Dasselaar Josh Folkema Doreen Harvey Christine Kilby Beatrice Robertson David Schwarz Bruce Tavender Malcolm Wilson

### A MESSAGE FROM OUR CEO

**LOVE IS THE WAY** to restoration, hope, and recovery. The love of Jesus is what people find when they walk through the doors at Scott Mission.

Since 1941, Scott Mission has been a compassionate neighbour to families, seniors, and other vulnerable neighbours facing hunger and homelessness. We do this by offering practical, emotional, and spiritual support that truly changes lives—all made possible through the loving and generous support of many caring friends and donors.

I hope you are inspired by the stories and photos within our 2023 Annual Report Highlights. And while it's reporting back on the past year, it's also the roadmap for the year ahead. We are expanding efforts to bridge the hunger gap for families and individuals, nurturing hope through counselling, support groups, ministry outreach, and life skills workshops. We are also working to maximize the full potential of The Hub, impacting communities across the GTA who need it most.

Thank you again for standing with Scott Mission to meet urgent needs, while also providing life-changing services and resources to help people build a better future.

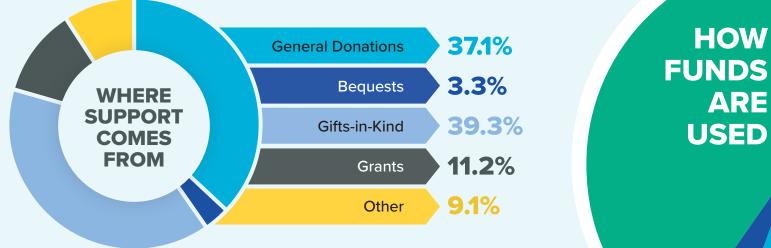
For our neighbours in need,

Peter Duraisami Chief Executive Officer, Scott Mission



### **OUR 2023 FINANCIAL INFORMATION**

For our detailed financial statements, please visit scottmission.com or call 416.923.2400.



#### 81.1%

Food, clothing, shelter, counselling, youth programs, spiritual care, and other life-transforming programs

8.0% Funds invested in raising even more funds to change the lives of neighbours in need



Getting the word out about the impact and services available to our neighbours



Computers, supplies, software, and more to keep us running efficiently

### **THANK YOU for sharing meals** and safe refuge with hungry, homeless neighbours!

Urgent need services offered by Scott Mission are an answered prayer for people who are homeless, and for the growing number of families and individuals who are crushed by the cost of housing, groceries, and transportation. For families who are struggling to support a home, work, and feed their children, Scott Mission's food banks, clothing centres, and Christmas outreaches are a lifeline of help and hope!

Fatma and her family are excited about making a new life in the GTA, living free from fear and persecution. But for now, they are living in a family shelter until work and a new home are secured. That means even everyday basics like groceries and household items are needed. Fatma was so relieved and thankful the day she learned that fresh fruit, vegetables, and so much more are available at Scott Mission.

Your support makes it possible for Scott Mission to provide meals and groceries to our neighbours in a time of crisis. Thank you for your compassion for others!



Your support fueled a Christmas outreach that put joy in the hearts of children and their families. Grocery gift cards helped put festive food on the table, and ensured that 1,900 children and youth received a Christmas toy.

# LOVE IS THE WAY

... for people to access urgent need services and bridge the gap during difficult times. In 2023 you helped meet urgent needs through—



2,600

families reached

through Christmas

outreaches



24,563 nights of shelter for homeless men



**310,000** 

utritious meals



41.520

orders of

groceries



**28,235** visits for

clothing

\*2023 Annual Stats—Your support now is helping this ministry meet the ever-changing and growing needs of your most vulnerable neighbours—including the provision of resources like clinical counselling, case management, the spiritual nurture initiative, and life skills training. More information can be found at scottmission.com

### **THANK YOU for** bringing health and healing to people who need support!

Scott Mission's **Clinical Counselling** program launched in 2022 to help people struggling with mental health issues ranging from anxiety and depression to abuse recovery. The program expanded in 2023 to include addiction recovery counselling.

The Mission's **Case Management** program, launched in October 2021, continues to help participants with urgent issues so we can then address their spiritual, physical, psychological, and social needs. Case management services can range from advocacy to intensive care—continuing to promote greater stability and health among those who are receiving help.

"It's wonderful when we see our clients moving toward real life transformation." –Maira Jimenez, Case Manager Professional counselling and case management services are bringing hope and healing to vulnerable populations who may not have access to such care.

**961** Counselling Sessions in 2023

118 Number of Counselling Clients in 2023 In December 2023, Scott Mission launched an **on-site health clinic** at 346 Spadina to provide a safe space for people to receive quality medical care, which is essential to a person's well-being.

"In a time when there is a shortage of physicians and wait times are long, this will allow our clients to receive the care they need, when they need it," says Brooke, the clinic's Health Services Coordinator.

Your partnership is helping the most vulnerable among us receive the specialized care that truly encourages health and healing!

## LOVE IS THE WAY

... for people to access life-transforming mental health care. In 2023, you helped provide 118 men and women with professional clinical counselling, plus other support to help them to heal and rebuild their lives.

### THANK YOU for investing in the lives of children across the GTA!

Your support of Scott Mission's after-school programs, summer camps, and leadership programs has seen countless young lives transformed by God's love. Each of our vital programs promotes learning, leadership, spiritual growth, and much more.

There's even a family camp to help single parents build stronger relationships with their children—all in an environment renowned for its beauty, peace, endless supply of activities, and meaningful fellowship with others.

Thank you for supporting Scott Mission Camp and other programs that are helping young people grow in their faith and stay on the right path for life!



"Scott Mission Camp makes me feel really special and loved by everybody around me. I learned to trust people more and to try new things, like archery. Camp helps me get closer to God. It's a beautiful place that is fun and exciting, and it really makes you want to come back." —Jahtayah

# LOVE IS THE WAY

... for children and teens to access quality role models and character-building activities while learning about God's love. Thank you for enriching the lives of children and youth from the GTA.







children and youth attended summer camps children attended after-school programs

families attended a family camp

#### More Ways to Share Hope in 2024!

#### Impact lives every day as a Good Samaritan monthly donor!

The Good Samaritan Monthly Giving Circle is a group of friends who give a recurring monthly gift to Scott Mission—providing a solid foundation of support to meet the urgent needs of neighbours who are experiencing hunger and homelessness. For more information on our Monthly Giving Circle, please contact Maureen Makohin. Tel: 416.923.2400 or email: donate@scottmission.com.

#### Leave a Legacy of Love

If you want to leave a legacy for the world that will live on, consider making a gift in your will to Scott Mission and create a wonderful legacy that will transform lives for years, and even decades to come. For more information on leaving a gift in your will, please contact Kendra Hickton. Tel: 647.465.7757 or email: khickton@scottmission.com.

#### Scott Mission Volunteers Donated 15,957 Hours in 2023!

Volunteers are the backbone of all that Scott Mission does each day to help neighbours in need. Give the gift of your time to enrich the lives of families and individuals who are facing hunger and hardship. **Please apply at scottmission.com/volunteer.** 



### Thank you for launching THE HUB to reach communities in need



The Hub is a creative solution that addresses hunger and homelessness by eliminating unnecessarily long travel times for people to get basic necessities. Thank you for supporting these important strategies that will transform the lives of our neighbours who are in great need within their communities across the GTA. Your support is expanding Scott Mission's reach to efficiently and effectively respond to under-resourced families and individuals across the GTA.

The Hub is up and running—delivering meals, groceries, household goods, and other vital resources into communities where needs are greatest!

This strategy to increase Scott Mission's life-transforming outreach to vulnerable neighbourhoods includes an operations centre that contains our warehouse, a centralized kitchen, and food distribution capabilities. This facility is at work now:

- Providing food and other help more efficiently and effectively for struggling neighbours across the city—working with partners and community leaders.
- **Reaching families and individuals** closer to where they live, eliminating long travel times to Scott Mission's food banks.
- Meeting higher meal and food bank demand—we've seen a 17% increase in hot meals served year over year and an 18% increase in grocery orders provided since 2021!

The Hub is helping to meet urgent needs now for neighbours facing hunger and homelessness, while laying the foundation for a better future for generations to come. 12 • 2023 Annual Report Highlights

### THANK YOU...

For your compassion and generosity—sharing meals, help, and hope with our neighbours across the GTA!



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scottmission.com

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Canadian Centre for Christian Charities ACCREDITED MEMBER





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God's love in action. Everyday. The compassionate neighbour for 80 years and counting.